



TERMS AND CONDITIONS

These terms and conditions govern the use of <https://therabbitrvn.ezycourse.com/course-detail/academic-writing/23053/> and The WordFlow Coach Facebook Page' and

@TheWordFlowCoach Instagram page. This site is owned and operated by Alison Langridge. This site is an educational services website.

By using this site you indicate that you have read and understand the terms and conditions and agree to abide by them.

These Terms were last updated on 25th September 2025.

Intellectual property

All content published and made available on the site is the property of Alison Langridge and/or cited authors and subject to copyright. This includes images, logos, downloadable files and text.

Acceptable use

As a user of this site you agree to use the site legally and not to use the site for illegal purposes and not to:

- Harass, abuse or in any way mistreat other users of this site
- Violate the rights of other users of the site
- Violate the intellectual property rights of the site owners or any third party invited to or cited by the site
- Breach confidentiality of another user of the site
- Act in any way which could be considered fraudulent or plagiaristic
- Post any content which may be deemed inappropriate, discriminatory or offensive

If we believe that you are using this site illegally or in a manner which violates these terms and conditions, we reserve the right to limit, suspend or terminate your access to the site. We also reserve the right to take any legal steps required to prevent you from accessing our site.

Course site terms and conditions

These terms and conditions apply to the course site. The course 'Write It Right' and the Facebook page 'The WordFlow Coach' and the Instagram page '@TheWordFlowCoach' are committed to

keeping all information up to date. All information, descriptions and images are as accurate as possible at the time of publication. However, we are not legally bound by such information, descriptions or images.

Payments

Payments can be made through the following secure payment gateways on the course site
<https://therabbitrvtvn.ezycourse.com/course-detail/academic-writing/23053/>

PayPal

When you provide us with your payment information, you authorise our use of and access to the payment gateway that you have chosen to use. By providing us with your payment information, you authorise us to charge the amount due to this payment gateway.

If we believe that your payment has violated any law or these Terms and Conditions, we reserve the right to cancel or reverse your transaction.

Right to Cancel and Right to Reimbursement

If you are a user living in the United Kingdom, Eire or European Union, you have the right to cancel your purchase of the course from us within fourteen (14) days from when you made the purchase. Please note that you will lose your right to cancel your purchase when you download any document or course material or start streaming any content.

Limitation of liability

Alison Langridge and our agents, subsidiaries and affiliates will not be liable for any actions, claims, losses, damages, liabilities and expenses including legal and veterinary fees, from your use of the site or any of the materials. Our liability to you will be limited to the amount you have paid to us.

We're not responsible for delays outside our control

If our supply of your product is delayed by an event outside our control, we contact you as soon as possible to let you know and do what we can to reduce the delay. As long as we do this, we won't compensate you for the delay.

You have rights if there is something wrong with your product

If you think there is something wrong with your product, please contact us as soon as possible. Your legal rights are summarised below. These are subject to certain exceptions. For detailed information please visit the Citizens Advice website www.citizensadvice.org.uk.

Summary of your key legal rights

The Consumer Rights Act 2015 says digital content must be as described, fit for purpose and of satisfactory quality:

If your digital content is faulty, you're entitled to a repair or a replacement.

If the fault can't be fixed, or if it hasn't been fixed within a reasonable time and without significant inconvenience, you can get some or all of your money back.

If you can show the fault has damaged your device and we haven't used reasonable care and skill, you may be entitled to a repair or compensation

We can change products and these terms

We can always change any of course content or material:

- to reflect changes in relevant laws and regulatory requirements;
- to make minor technical adjustments and improvements, for example to address a security threat;
- to update digital content, provided that the digital content always matches the description of it that we provided to you before you bought it.

We can suspend the supply of a product. We do this to:

- deal with technical problems or make minor technical changes;
- update the product to reflect changes in relevant laws and regulatory requirements; or
- make changes to the product.

Complaints and Dispute Resolution

We will always do our best to resolve any problems you have with us or any of the products you purchased from us. Please contact us as soon as possible so that we can address any issues at the earliest opportunity.

Law & Jurisdiction

These terms are governed by English law and wherever you live you can bring claims against us in the English courts. If you live in Wales, Scotland or Northern Ireland, you can also bring claims

against us in the courts of the country you live in. We can claim against you in the courts of the country you live in.

Other Important Terms

Nobody else has any rights under this contract. This contract is between you and us. Nobody else can enforce it and neither of us will need to ask anybody else to sign-off on ending or changing it.

If a court invalidates some of this contract, the rest of it will still apply. If a court or other authority decides that some of these terms are unlawful, the rest will continue to apply.

Even if we delay in enforcing this contract, we can still enforce it later. We might not immediately chase you for not doing something (like paying) or for doing something you're not allowed to, but that doesn't mean we can't do it later.